Welcome Letter











Welcome to Music Bugs North Down

We provide gently structured, play-based sessions for children from birth where they can develop, grow and have fun in a multi-sensory environment. Our sessions are full on fun and excitement with a large variety of fantastic props such as puppets, parachutes, pom poms, bubble machines, floaty scarves and teddies. We will sing nursery rhymes, counting songs, finger play rhymes, knee bouncers and action songs and allow you and your child to relax, have fun together and make lots of new friends.

To view our class schedule, please visit: www.musicbugs.co.uk/northdown/classes and book online here: https://bookwhen.com/musicbugsnorthdown.

Alongside classes we are also available to bring something extra special to your child's birthday party or run sessions in Nurseries, Preschool and at Parent and Toddler Groups.

Enrolment

Classes are priced at £6.50 and payment is required upfront for the remainder of the term. Siblings under 6 months are free (*but only count as one place*) and over 6 months the fee is £4.88. Discounts are available for childminders and multiples so please get in touch if you require further information.

Social Media

Please come and join us on the Music Bugs North Down Parent and Carers Facebook group for the latest news, competitions, photos and get to know your fellow Bugs families:

https://www.facebook.com/groups/musicbugsnorthdownparentsandcarers

If you haven't had a chance to give my page a 'like' on Facebook please click here: https://www.facebook.com/MusicBugsNorthDown and tag me in on Instagram @musicbugsnorthdown.

Health and Safety

Please note that you are responsible for your child's safety at all times. Please ensure that you are selecting age-appropriate instruments for young babies and that your child is using all props safely. We use sterilising wipes between every class to clean any instruments that have gone into children's mouths (we know it is impossible to stop them chewing things!) so if your child has taste-tested any of the props please hand them back to your class leader at the end of the class instead of returning them to the tubs so that they can be cleaned. Please also inform us of any spillages.



Illness

We ask parents and carers to keep children at home to avoid spreading infection if they are running a temperature or have had sickness or diarrhoea in the last 48 hours. Please notify us of any serious, contagious infections so that we can inform other parents. Unfortunately, we can't offer a refund for classes missed due to illness, although it may be possible for you to attend another class later in the week if your child is better, subject to availability.

Merchandise

We will bring our merchandise shop into class a few times a year so that you are able to purchase puppets, instruments and other props that we use in class. We also offer a direct order system a few times a year.

Refund policy

If you have enrolled for a block of classes and you wish to give up your place, then we can offer you a refund for the remainder of the term subject to an admin fee of £15.00. Please notify us by email if you need to cancel your place and wish to apply for a refund. We cannot organise a refund in class.

Birthday parties

We offer birthday parties for 1-5 year olds and have a couple of different packages available and prices start from £90.00. We treat every party booking individually and tailor-make our parties to suit you, your child and your party guests. Please email northdown@musicbugs.co.uk for further information and a booking form.

Getting in touch

Email: northdown@musicbugs.co.uk

Mobile: <u>07305 096 744</u>

Website: http://www.musicbugs.co.uk/northdown

We look forward to meeting you and your child in class and help your child develop and flourish through music.

If you have any further questions, please don't hesitate to contact me.

Warm wishes, Lynda-Jane