



## Welcome to Music Bugs Norwich.

Thank you for your enquiry about Music Bugs classes in Norwich. We hope to be able to welcome you to our sessions very soon. To view our class schedule, please visit: [www.musicbugs.co.uk/norwich](http://www.musicbugs.co.uk/norwich)

We presently run weekly sessions in Costessey, Sprowston and Hethersett with new locations coming very soon. In addition to weekly classes, we also provide sessions for Nurseries and Children's Centres and provide birthday parties for children aged 1- 5.

### Trial sessions

If you are joining Music Bugs for the first time you are welcome to book '3 consecutive classes for £12' or a one-off trial session for £5.

**Please note:** All trial sessions are offered subject to availability and must be pre-booked by contacting Michelle at: [norwich@musicbugs.co.uk](mailto:norwich@musicbugs.co.uk)

### Enrolment

After your initial trial session, enrolment will then be required upfront for the remainder of the term. Please contact me for term fee details. Younger siblings under 12 months can attend for free and there are discounts available for siblings, twins and childminders.



### **Payment**

Payment is required upfront for all trial sessions. Should you decide to continue for the rest of the term payment will be due at a rate of £5 per session. I will send you a GoCardless payment link for the rest of the term.

Alternatively, we do accept BACS payments:

**Account Name** - Music Bugs Norwich

**Sort code** - 20-45-45

**Account Number** - 90154121

**Reference** - Your Child's Name

### **Health and Safety**

Please note that you are responsible for your child's safety at all times. Please ensure that you are selecting age-appropriate instruments for young babies and that your child is using all props safely. We use sterilising wipes between every class to clean any instruments that have gone into children's mouths (we know it is impossible to stop them chewing things!) so if your child has taste-tested any of the props please hand them back to your class leader at the end of the class instead of returning them to the tubs so that they can be cleaned. Please also inform us of any spillages.

### **Illness**

We ask parents and carers to keep children at home to avoid spreading infection if they are running a temperature or have had sickness or diarrhoea in the last 48 hours. Please notify us of any serious, contagious infections so that we can inform other parents. Unfortunately, we can't offer a refund for classes missed due to illness, although it may be possible for you to attend another class later in the week if your child is better.

### **Refund policy**

If you have enrolled for a block of classes and you wish to give up your place, then we can offer you a refund for the remainder of the term subject to an admin fee of £15.00. Please notify us by email if you need to cancel your place and wish to apply for a refund. We cannot organise a refund in class.



**Getting in touch:**

Michelle Bircham

Tel: 0844 412 8193

[www.musicbugs.co.uk/norwich](http://www.musicbugs.co.uk/norwich)

Email: [norwich@musicbugs.co.uk](mailto:norwich@musicbugs.co.uk)

Join us on [Facebook](#)

**I look forward to meeting you and welcoming you to Music Bugs.**

**If you have any further questions, please don't hesitate to contact me.**

**Best wishes,**

**Michelle Bircham**