



## Welcome to Music Bugs Verwood.

Thank you so much for your enquiry with regards to Music Bugs classes in the Verwood area. We hope to be able to welcome you and your child /children to our classes very soon.

For a full and up to date list of our current venues and session times please visit [www.musicbugs.co.uk/verwood](http://www.musicbugs.co.uk/verwood).

We run weekly sessions in Ringwood, Christchurch, Verwood with Ford- ingbridge coming very soon. In addition to weekly classes we also provide sessions for Nurseries and Children's Centre's plus fantastic birthday parties for children aged 1-5.

### Trial sessions

If you are joining Music Bugs for the very first time then you can take advantage of our introductory offer of a one-off class for £5. Contact me on [jane@musicbugs.co.uk](mailto:jane@musicbugs.co.uk) for further details.

### Enrolment

If you wish to enrol after your trial session/s, payment is required upfront for the remainder of the term and the price is £5.00 per session. Siblings under 12 months who attend the same session are free and siblings over 12 months are £3.50. I also offer discounts for twins and child minders.



## **Payment**

Payment is required upfront for all trial sessions. Should you wish to continue after that then payment for the remainder of the term is due in full at a cost of £5 per session.

We currently accept BACS payments to:

Account number: 13645099

Sort code: 60-15-20

Reference - Your Child's/Children's Name

## **Health and Safety**

Please note that you are responsible for your child's safety at all times. Please ensure that you are selecting age-appropriate instruments for young babies and that your child is using all props safely. We use sterilising wipes and sprays between classes to clean any instruments that have gone into children's mouths (we know it is impossible to stop them chewing things!) so if your child has taste-tested any of the props please hand them back to your class leader at the end of the class instead of returning them to the tubs so that they can be cleaned. Please also inform us of any spillages.

## **Illness**

We ask parents and carers to keep children at home to avoid spreading infection if they are running a temperature or have had sickness or diarrhoea in the last 48 hours. Please notify us of any serious, contagious infections so that we can inform other parents. Unfortunately, we can't offer a refund for classes missed due to illness, although it may be possible for you to attend another class later in the week if your child is better.

## **Refund policy**

If you have to give up your place part way through the term then we can offer you a refund for the remainder of the term subject to an admin fee of £15.00.

Please notify us by email if you need to cancel your place and wish to apply for a refund. We cannot organise a refund in class. Please also note that pre-booked trial sessions are not refundable.



### **Merchandise**

We will often have a pop-up shop at our classes where you will be able to purchase some of your favourite items that we use in class. We will occasionally put together a merchandise order through head office so that you can purchase Music Bugs t-shirts, hobby horses, teddies and CDs without having to pay any postage. Order forms will be available in class for this.

### **Birthday parties**

We offer birthday parties and have different party packages available. If you are enrolled in one of our classes when you book a birthday party, then you will receive a 10% discount on the party price. We treat every party booking individually and tailor-make our parties to suit you, your child, and the attendees at your party. E-mail us for further information and a booking form.

### **Getting in touch:**

Jane Hobbs

Tel: 0844 4128160

[www.musicbugs.co.uk/verwood](http://www.musicbugs.co.uk/verwood)

Email: [jane@musicbugs.co.uk](mailto:jane@musicbugs.co.uk)

Join us on [Facebook](#)

**I look forward to meeting you and welcoming you to Music Bugs.**

**If you have any further questions then please don't hesitate to contact me.**

**Jane x**