

# Welcome to Music Bugs North London



Thank you for your enquiry about Music Bugs in North London. I hope to be able to welcome you and your child to my classes very soon.

Music Bugs is all about having fun and exploring music together in a friendly and relaxed atmosphere. I provide gently structured, play-based sessions where children can develop, grow and have fun in a multi-sensory environment. Each 40-minute class is full of excitement with a huge variety of props including puppets, parachutes, pom poms, bubbles, scarves, teddies, hobby horses and lots of tactile percussion instruments. We sing nursery rhymes, counting songs, finger-play rhymes, knee bouncers and action songs. Our award-winning sessions have been recommended by health visitors and Early Years specialists and are great for developing confidence, coordination, fine and gross motor skills, early literacy and numeracy skills, speech and language skills, independence and social skills.

## Trial Sessions

If you are joining Music Bugs for the very first time, then you can take advantage of the introductory offer of 3 classes for £20. Trial sessions are offered subject to availability and must be pre-booked and paid for in advance. *The 3 trial classes must be taken consecutively, refunds for missed classes cannot be made during this period.*

## Enrolment

If you wish to enrol after your trial sessions, payment is required upfront for the remainder of the term. Siblings under 12 months are free and over 12 months are half price. I also offer super discounts for twins, triplets and child-minders.

## Refund Policy

If you have enrolled for a term of classes and your circumstances change meaning you have to give up your place, then we can offer you a refund for the remainder of the term subject to an admin fee of £20. Please notify me by email ([chaemil@musicbugs.co.uk](mailto:chaemil@musicbugs.co.uk)) in advance if you wish to apply for a refund. I cannot organise a refund in class and we cannot offer refunds retrospectively.

## Health, Safety and Hygiene

Please note that you are responsible for your child's safety at all times. Please ensure that you are selecting age-appropriate instruments for young babies and that your child is using all props safely. I use sterilising wipes/spray between every class to clean any instruments that have gone into children's mouths (we know it is impossible to stop them chewing things!) so if your child has taste-tested any of the props please hand them back to me at

the end of the class instead of returning them to the tubs so that they can be cleaned. Please also inform us of any spillages.

### **Illness**

In the unfortunate event that your little one becomes unwell, I ask parents and carers to keep children at home to avoid spreading infection if they are running a temperature or have had sickness or diarrhoea in the last 48 hours. Please notify me of any serious, contagious infections so that we can inform other parents. Unfortunately, I can't offer a refund for classes missed due to illness, although it may be possible for you to attend another class later in the week if your child is better.

### **Merchandise**

I will occasionally put together a merchandise order through head office so that you can purchase CDs, Music Bugs t-shirts, hobby horses and instruments without having to pay any postage. Order forms will be available in class for this or you can order directly through the Toy Shop on the Music Bugs website. We will also have our in-class 'shop' in the run-up to Christmas.

### **Birthday Parties**

I offer birthday parties for 1-5 year olds and have different party packages available. If you are enrolled in a class when you book a birthday party, then you will receive a 10% discount on the party price. I treat every party booking individually and tailor-make my parties to suit you, your child, and the party guests. E-mail me for further information and a booking form. I do get booked up in advance fairly quickly.

### **Getting in Touch**

Please don't hesitate to get in touch with any enquiry. I try my best to respond to calls and messages as quickly as possible.

*Chaemil Goodfellow*

Tel: 0844 822 1172

Email: [chaemil@musicbugs.co.uk](mailto:chaemil@musicbugs.co.uk)

Facebook: Music Bugs North London (be sure to 'like' my page and share your lovely reviews and class photos)

Twitter: @MusicBugsLondon

Web: [www.musicbugs.co.uk/barnet/](http://www.musicbugs.co.uk/barnet/)