



Dear parents and carers,

Welcome to Music Bugs where we provide gently structured, play-based sessions for children from birth where they can develop, grow and have fun in a multi-sensory environment. Our 40 minute classes are full of fun and excitement with a large variety of fantastic props such as puppets, parachutes, pom poms, bubble machines, floaty scarves and teddies. We will sing nursery rhymes, counting songs, finger play rhymes, knee bouncers and action songs and allow you and your child to relax, have fun together and make lots of new friends!

We have a variety of classes on offer aimed specifically at the age and developmental stage that your child is at:



These multi-sensory classes provide a perfect introduction to music and singing for your baby. From a very young age, your baby will be able to recognise and respond to the pattern and rhythm of music and will enjoy being held, rocked, swayed and soothed as you enjoy the class together. We will introduce you to lots of new songs (plus many old favourites) that you will be able to continue to enjoy together at home.



In our Mini Bugs classes, your baby and toddler are encouraged to interact and move around during the session as we explore a wonderful range of tactile, exciting props and get to grips with finger play rhymes, counting songs, knee bouncers and action songs. We continue to develop our social and physical skills in these classes and gain in confidence as we make new friends.



Often our most lively classes as children make use of every opportunity to express themselves through music and movement. Rhythm work, counting songs and action songs are designed to further develop our confidence and independence. Our language skills are noticeably improving as we build up our repertoire of songs and begin to engage in imaginative role-play.



There's a real family feel to these classes as siblings, grandparents, childminders and friends come together to sing and share the music making experience. Our Franchisees and Class Leaders work very hard during these sessions to ensure that everyone is included. A wide range of sensory props and activities keeps everyone engaged meaning that Family Bugs remain some of our most popular classes.

There is a degree of flexibility with these age ranges, please speak to your Class Leader for further details.

Booking taster sessions

We offer 3 taster sessions for £10 so that you and your child can see the range of activities that we offer (they change every week) and how the classes will fit into your routines (one taster session is often not enough to get a real feel for this). The 3 taster sessions must be taken in consecutive weeks. In booking these you are booking a place in the class for those three weeks and a place to enrol beyond that if you should wish. On your last taster session you will be handed a slip with details of how to enrol for the remainder of the term. Please come prepared at the final taster session to pay for your place if you wish to enrol otherwise the space will become open for new customers to fill. You will be asked to make payment for your taster sessions at the end of the first class. If, for whatever reason, you do not want to book all three then you must pay a one-off fee of £4.50 for the class that you have just attended and then your space will open up to new bookings.

Enrolments

After your taster sessions you will be asked to enrol for the remainder of the current block of classes. You can book by the term or half term (whichever you prefer) and will be given information on how many weeks are left and the associated cost (£4.50 per session remaining in the block). At the end of each half term newsletters are given out with dates and prices for the following half term.

Holiday break

Our 'holiday break' scheme allows you to take holiday midway through a term whilst still keeping your place in class. At the time of enrolment, if you are taking holiday in the upcoming term, then let us know which dates you will miss and these will be deducted from your enrolment fee (1 class per half term maximum). Your payment is for the current term and we do not carry over sessions to the next term under any circumstances. If you will miss more than one class per half term then you are welcome to arrange for a friend to attend the class in your place instead (this must be organised in advance with us over e-mail).

Payments

Payments can be made in class in cash (please bring the correct change if possible). You can also pay online to enrol after your taster sessions and details of how to do this will be given to you at your final taster session. Please inform your class leader if you intend to do this so that your place can be saved.

Refund policy

If you have enrolled for a block of classes and your circumstances change so that you are unable to complete the block of classes and wish to give up your place then we can offer you a refund. If you give us more than two weeks notice then there is no administration charge. If you give less than two weeks notice then there is a £5 administration charge for this. Please e-mail southampton@musicbugs.co.uk if you wish to request a refund (this cannot be sorted out in class).

Health, safety and hygiene

Please note that you are responsible for your child's safety at all times. Please ensure that you are selecting age-appropriate instruments for young babies and that your child is using all props safely. We use sterilising wipes between every class to clean off any instruments that have gone into children's mouths (we know it is impossible to stop them wanting to chew things!) so if your child has taste tested any of the props please hand them back to your class leader at the end of the class instead of returning them to the tubs so that they can be cleaned. Please also inform us of any spillages that need cleaning up where necessary.

Illness

We ask parents and carers to keep children at home if they are running a temperature or have had sickness or diarrhoea in the last 48 hours to avoid spreading infection. Please notify us of any serious, contagious infections so that we can inform other parents. Unfortunately we do not offer a refund for classes missed due to illness although it may be possible to attend another class later in the week if your child is better so do get in contact with us if you would like to do this to check availability of places.

Merchandise

We will occasionally put together a big merchandise order through head office so that you can purchase CDs, Music Bugs t-shirts, hobby horses, props etc. without having to pay any postage and order forms will be available in class at various points for this. Otherwise you can order directly through the Toy Shop on the Music Bugs website.

Birthday parties

We offer birthday parties for 1-5 year olds and have a couple of different party packages available. If you are enrolled on a course of our classes when you book a birthday party then you will receive a 10% discount on the advertised prices. We treat every party booking individually and tailor-make our parties to suit you, your child, and the attendees at your party. E-mail us for further information and a booking form.

We look forward to meeting you and your child in class and helping your child develop and flourish through music.

If you have any queries then do let us know.

The Music Bugs Southampton Team