



Dear parents and carers,

Welcome to Music Bugs where we provide gently structured, play-based sessions for children from birth where they can develop, grow and have fun in a multi-sensory environment. Our 40 minute classes are full of fun and excitement with a large variety of fantastic props such as puppets, parachutes, pom poms, bubble machines, floaty scarves and teddies. We will sing nursery rhymes, counting songs, finger play rhymes, knee bouncers and action songs and allow you and your child to relax, have fun together and make lots of new friends!

We have a variety of classes on offer aimed specifically at the age and developmental stage that your child is at:



These multi-sensory classes provide a perfect introduction to music and singing for your baby. From a very young age, your baby will be able to recognise and respond to the pattern and rhythm of music and will enjoy being held, rocked, swayed and soothed as you enjoy the class together. We will introduce you to lots of new songs (plus many old favourites) that you will be able to continue to enjoy together at home.



In our Mini Bugs classes, your baby and toddler are encouraged to interact and move around during the session as we explore a wonderful range of tactile, exciting props and get to grips with finger play rhymes, counting songs, knee bouncers and action songs. We continue to develop our social and physical skills in these classes and gain in confidence as we make new friends.



Often our most lively classes as children make use of every opportunity to express themselves through music and movement. Rhythm work, counting songs and action songs are designed to further develop our confidence and independence. Our language skills are noticeably improving as we build up our repertoire of songs and begin to engage in imaginative role-play.



There's a real family feel to these classes as siblings, grandparents, childminders and friends come together to sing and share the music making experience. Our Franchisees and Class Leaders work very hard during these sessions to ensure that everyone is included. A wide range of sensory props and activities keeps everyone engaged meaning that Family Bugs remain some of our most popular classes.

*There is a degree of flexibility with these age ranges, please speak to your Class Leader for further details.*

### **Booking taster sessions**

We offer a one-off taster session for £5 so that you and your child can see some of the range of activities that we offer.

To book please use our booking website:

[www.bookwhen.com/musicbugssouthampton-customers](http://www.bookwhen.com/musicbugssouthampton-customers)

### **Enrolments**

After your taster session you can enrol for the remainder of the current block of classes using the same booking link above at a cost of £4.50 per session remaining. This will secure your space for the rest of the block and give you priority booking for future sessions. Alternatively, while spaces are available, you may continue to book single sessions at a cost of £5 per session. This can only be done 7 days in advance of the session that you are booking.

### **Payments**

All payments now go through the online booking system using Credit or Debit cards. These payments are quick and secure but do come with a small booking fee per transaction. We are aware that this not ideal and are looking into ways to change this for the New Year. Once you have booked you will receive a receipt by email as well as an email reminder of your booking the day before the class takes place.

### **Refund policy**

If you have enrolled for a block of classes and your circumstances change so that you are unable to complete the block of classes and wish to give up your place then we can offer you a refund subject to a £5 administration charge. It may be possible to transfer your booking to a different day/time if places are available or to transfer your booking to a friend free of charge if you prefer. Please e-mail [southampton@musicbugs.co.uk](mailto:southampton@musicbugs.co.uk) if you wish to request a refund or a transfer (this cannot be sorted out in class).

### **Health, safety and hygiene**

Please note that you are responsible for your child's safety at all times. Please ensure that you are selecting age-appropriate instruments for young babies and that your child is using all props safely. We use steriliser between every class to clean off any instruments that have gone into children's mouths (we know it is impossible to stop them wanting to chew things!) so if your child has taste tested any of the props please hand them back to your class leader at the end of the class instead of returning them to the tubs so that they can be cleaned. Please also inform us of any spillages that need cleaning up where necessary.

### **Illness**

We ask parents and carers to keep children at home if they are running a temperature or have had sickness or diarrhoea in the last 48 hours to avoid spreading infection. Please notify us of any serious, contagious infections so that we can inform other parents. Unfortunately we do not offer a refund for classes missed due to illness although it may be possible to attend another

class later in the week if your child is better so do get in contact with us if you would like to do this to check availability of places.

### **Merchandise**

We will bring our merchandise shop into class regularly so that you are able to purchase puppets, instruments and other props that we use in class. Alternatively, you can order some items directly through the Toy Shop on the Music Bugs website.

### **Birthday parties**

We offer birthday parties for 1-5 year olds and have a couple of different party packages available. If you are enrolled on a course of our classes when you book a birthday party then you will receive a 10% discount on the advertised prices. We treat every party booking individually and tailor-make our parties to suit you, your child, and the attendees at your party. E-mail us for further information and a booking form.

We look forward to meeting you and your child in class and helping your child develop and flourish through music.

If you have any queries then do let us know.

The Music Bugs Southampton Team